


Population Health

Ambulatory Care Manager

Audience: Care Managers working in the Ambulatory Setting

Program Contact: Esther Aminov, EA2956@CUMC.COLUMBIA.EDU

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Pre-Requisite E-Learning Courses	Ambulatory Care Manager: Recorded Lesson	Training Track Complete


Ambulatory Care Manager

	Web-Based Training
<p>Course Description: In this course, you will learn care management workflows in Epic, including how to use dashboards and Reporting Workbench to identify trends in care at your practice, and how to follow up with your most high-risk patients.</p>	<ul style="list-style-type: none"> • Overview of Hyperspace in an Outpatient Setting • Finding Patient Information • Overview of In Basket • Activating Patients for MyChart • It's Possible...Social Determinants of Health • Overview of Population Outreach and Care Management • Care Manager Lesson

ED Patient Navigator

Audience: Care Managers and Patient Navigator working in the Emergency Department

Program Contact: Esther Aminov, EA2956@CUMC.COLUMBIA.EDU

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Pre-Requisite E-Learning Courses	ED Patient Navigator: Recorded Lessons	Training Track Complete

Patient Navigator

	Web-Based Training
<p>Course Description: In this course, you will learn care management workflows in Epic, including how to use dashboards and Reporting Workbench to identify trends in care at your practice, and how to follow up with your most high-risk patients. Navigating Care Gaps and completing patient tasks for Patients in the Emergency Department</p>	<ul style="list-style-type: none"> • Overview of Hyperspace in an Outpatient Setting • Finding Patient Information • Overview of InBasket • Activating Patients for MyChart • It's Possible...Social Determinants of Health • Overview of Population Outreach and Care Management