

View-Only Epic Access

Epic: View-Only for Access and Revenue Cycle Users

Audience: All Access and Revenue Cycle End-users needing access to view Epic. No-Documentation

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View Only E-Learning Courses



Training Track Complete

Epic: View-Only for Access and Revenue Cycle Users

	Prerequisites:
Recorded Lesson Length: 80.5 minutes	E-Learning Length: n/a
<p>Course Description:</p> <p>In this course you will learn how to login and navigate through Hyperspace, search for patients, view patient accounts and charts, as well as understand the two main types of reports and related reporting tools. Revenue Cycle view only users will also learn how to review the different types of charges and how they post to patient accounts.</p>	<p>Revenue:</p> <ul style="list-style-type: none"> • Overview of Hyperspace for Revenue and Access Products (GEN006) • Resolute Hospital Billing Revenue Cycle Overview (RHB003) • Overview of Account Errors and Flags (RHB007) • Overview of the Professional Billing Revenue Cycle (RPB051) • Introduction to Account Maintenance (RPB002) • Account Maintenance for Customer Service and Self-Pay Follow-Up (RHB072) <p>Access:</p> <ul style="list-style-type: none"> • Overview of the Department Appointments Report (CAD051) • Overview of Making an Appointment (CAD052) • Overview of the Snapboard (CAD053) • Overview of Patient Station for Access Users (ADT051) • Overview of Unit Manager (ADT061) • Overview of Registration in a Hospital Setting (PRE051) • Overview of Registration in a Clinic Setting (PRE052) • Overview of Workqueues for Access (PRE050)

Epic: View-Only for Clinical Users

Audience: All Clinical End-users needing access to view Epic. No-Documentation

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Pre-Requisite E-Learning Courses



Training Track Complete

Epic: View-Only for Clinical Users

Course ID: EVO102WBT	Prerequisites:
Recorded Lesson Length: 67 minutes	E-Learning Length: n/a
<p>Course Description:</p> <p>In this course you will learn how to login and navigate through Hyperspace, review information on past visits and labs, and search for patients. Clinical view only users will also learn how to view patient results and reports in addition to using In Basket.</p>	<ul style="list-style-type: none"> • Overview of Hyperspace (MD100) • Overview of Hyperspace in an Outpatient Setting (CLNAMB001) • Overview of Hyperspace in an Inpatient Setting (CLNINP001) • Overview of Hyperspace for ASAP users (ED001) • Overview of the ED Map (ED002) • Clinical Information Review (ED013) • Overview of the L&D Grease Board (OB001) • Overview of the L&D Manager (OB002) • Overview of Finding Patients on the Status Board (OR050)