

Clinical Case Management

Case Manager

Audience: Care Manager, Case Manager, Case Manager Assistant, Care Coordinator

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Pre-Requisite E-Learning Courses	Case Manager: Live Virtual Training	Training Track Complete

Case Manager

	Prerequisites:
Instructor-Led Course Length: 8 hours	E-Learning Length: 30 minutes
<p>Course Description:</p> <p>In this course, you learn how to begin your shift, review the chart, plan for discharge, and coordinate continued care and services. You will view how to manage orders, prepare a patient for discharge, and how to contribute to discharge documentation. You will learn how to complete a utilization review, communicate with Payors and collect Auth/Cert information. In class, you will see how to manage avoidable and denied bed days/nights and monitor patient class. Lastly, you will review and run reports.</p>	<ul style="list-style-type: none"> • E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting • E-Learning: INP061: Documenting in Flowsheets • E-Learning: INP067 Nurse Reviewing the Chart • E-Learning: ROV150: Overview of Inpatient Care with Rover

Utilization Manager

Audience: Utilization Manager, Patient Care Manager, PCM, Utilization Reviewer

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Pre-Requisite E-Learning Courses	Utilization Manager: Recorded Lessons	Training Track Complete

Utilization Manager (Patient Care Manager)

	Prerequisites:
Instructor-Led Course Length: 1.5 hours	E-Learning Length: 35 minutes
<p>Course Description: In this course, you learn to navigate through a patient's chart, how to complete a utilization review, how to work a workqueue, communicate with Payors, and collect Auth/Cert information. Additionally, you will learn how to manage avoidable and denied bed days/nights, monitor patient class, and complete a short stay review</p>	<ul style="list-style-type: none"> E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting E-Learning: INP061: Documenting in Flowsheets E-Learning: INP067 Nurse Reviewing the Chart E-Learning: PRE050: Overview of Workqueues for Access E-Learning: RHB004 Overview of Account Workqueues

Social Work

Audience: Social Workers, Social Work Assistants

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Pre-Requisite E-Learning Courses	Social Work: Live Virtual Training	Training Track Complete

Social Worker

	Prerequisites:
Instructor-Led Course Length: 6 hours	E-Learning Length: 30 minutes
<p>Course Description:</p> <p>In this course, you learn how to begin your shift, review the chart, and plan for discharge. You will learn how to communicate with Payors, collect Auth/Cert information, and coordinate continued care and services. Lastly, in class you will prepare a patient for discharge and discuss how to end your shift.</p>	<ul style="list-style-type: none"> E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting E-Learning: INP061: Documenting in Flowsheets E-Learning: INP067 Nurse Reviewing the Chart E-Learning: ROV150: Overview of Inpatient Care with Rover