Welcome to Training

Colleagues,

With Epic, each patient's story will reside in a single electronic record. Having ambulatory, inpatient, and perioperative information all in one place will dramatically enhance the way we practice medicine at Weill Cornell Medical Center. Columbia, Weill-Cornell, and NewYork-Presbyterian are working together to better track our patients from visit to visit for a more holistic view of their health. This change will have a profound impact on how our clinicians collaborate, improve communication between providers and patients, and enhance access to health information.

Implementing Epic is a massive undertaking, which requires not only a financial investment, but a substantial commitment of time and focus from each organization. The depth of knowledge and commitment of our colleagues is invaluable in this effort. We want to express our sincere appreciation to you as we implement new processes through this system. Through this challenging and transformative process, we are improving the patient experience, advancing the quality of patient care, and increasing our efficiency.

As we move into this important phase of the Epic project, we are reminded of our Guiding Principles. Revamping workflows and learning new technology will bring about significant change for our enterprise. This transition will not be an easy one, but we have committed to change for the long-term benefits we anticipate for all.

Education is a fundamental pillar of our mission, and to support the needs of our users, robust readiness and training programs will educate our clinicians and staff on the new work processes and technology, to ensure that everyone is ready to make the leap to the new system on Day 1.

Our training curriculum blends e-learning and in many cases, live virtual instruction. Training is role-based, with specific courses for clinicians, nurses, rehab therapists, case managers, pharmacists, registrars, schedulers, and charge entry/billing personnel, to name a few. Assignments and class attendance will be tracked using the Saba learning management system to ensure that everyone is ready to use Epic.

If you have any questions about the pages that follow, we're here to help. Key contacts are listed in the introduction section of this catalog. These knowledgeable team members can guide you to the correct training programs and assist with the Saba learning management system.

For now, we want to personally acknowledge our enthusiasm for this transformation as well as our gratitude for the important role that each of you plays in taking care of our patients. We look forward to continuing to work with you as we transform the way we deliver care at Columbia, NewYork-Presbyterian, and Weill Cornell Medicine.

Respectfully,
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