

# Population Health

## Care Manager

### Audience: Care Managers working in the Ambulatory Setting




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Pre-Requisite E-Learning Courses	Care Manager: Recorded Lessons	Training Track Complete

## Care Manager

Course ID: ECPOP100RL	Prerequisites: ECPOP100WBT
Recorded Lessons Length: 4 hours	E-Learning Length: .75 hours
<p><b>Course Description:</b> In this course, you will learn care management workflows in Epic, including how to use dashboards and Reporting Workbench to identify trends in care at your practice, and how to follow up with your most high risk patients.</p>	<ul style="list-style-type: none"> <li>• CLNAMB001 – Overview of Hyperspace in an Outpatient Setting</li> <li>• MD103 – Finding Patient Information</li> <li>• MD108 – Overview of InBasket</li> <li>• MYC003 – Activating Patients for MyChart</li> <li>• POSS078 – It's Possible...Social Determinants of Health</li> <li>• Overview of Population Outreach and Care Management</li> </ul>

## ED Patient Navigator

**Audience: Care Managers and Patient Navigator working in the Emergency Department**


 Pre-Requisite E-Learning Courses	 ED Patient Navigator: Recorded Lessons	 Training Track Complete
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## Patient Navigator

Course ID: ECPOP102RL	Prerequisites: ECPOP102WBT
Recorded Lessons Length: 4 hours	E-Learning Length: .75 hours
<p><b>Course Description:</b>          In this course, you will learn care management workflows in Epic, including how to use dashboards and Reporting Workbench to identify trends in care at your practice, and how to follow up with your most high risk patients. Navigating Care Gaps and completing patient tasks for Patients in the Emergency Department</p>	<ul style="list-style-type: none"> <li>• CLNAMB001 – Overview of Hyperspace in an Outpatient Setting</li> <li>• MD103 – Finding Patient Information</li> <li>• MD108 – Overview of InBasket</li> <li>• MYC003 – Activating Patients for MyChart</li> <li>• POSS078 – It’s Possible...Social Determinants of Health</li> <li>• Overview of Population Outreach and Care Management</li> </ul>

## Community Health Worker

**Audience: Care Managers and Patient Navigator working in Community Health Setting**


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Pre-Requisite E-Learning Courses	Community Health Worker: Recorded Lessons	Training Track Complete

## Community Health Worker

Course ID: ECPOP103RL	Prerequisites: ECPOP103WBT
Recorded Lessons Length: 3 hours	E-Learning Length: .75 hours
<p><b>Course Description:</b> In this course, you will learn care management workflows in the Healthy Planet Link app for Care Managers working outside of the clinic setting.</p>	<ul style="list-style-type: none"> <li>• CLNAMB001 – Overview of Hyperspace in an Outpatient Setting</li> <li>• MD103 – Finding Patient Information</li> <li>• MD108 – Overview of InBasket</li> <li>• MYC003 – Activating Patients for MyChart</li> <li>• POSS078 – It's Possible...Social Determinants of Health</li> <li>• Overview of Population Outreach and Care Management</li> </ul>

## Care Manager Admin

**Audience: Care Managers and Patient Navigator working in the Emergency Department**

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Pre-Requisite E-Learning Courses	Care Manager Admin: Recorded Lessons	Training Track Complete

## Care Manager Admin

Course ID: ECPOP101RL	Prerequisites: ECPOP101WBT
Recorded Lessons Length: 4 hours	E-Learning Length: .75 hours
<p><b>Course Description:</b> In this course, you will learn care management workflows in Epic, including how to use dashboards and Reporting Workbench to identify trends in care at your practice, and how to follow up with your most high risk patients. Navigating Care Gaps and completing patient tasks for Patients in the Emergency Department. This class will emphasis on reporting tools and analytics</p>	<ul style="list-style-type: none"> <li>• CLNAMB001 – Overview of Hyperspace in an Outpatient Setting</li> <li>• MD103 – Finding Patient Information</li> <li>• MD108 – Overview of InBasket</li> <li>• MYC003 – Activating Patients for MyChart</li> <li>• POSS078 – It’s Possible...Social Determinants of Health</li> <li>• Overview of Population Outreach and Care Management</li> </ul>