


Clinical Case Management

Behavioral Health Social Work


Audience: Behavioral Health Social Workers, Behavioral Health Social Work Assistants

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Pre-Requisite E-Learning Courses	Behavioral Health Social Work: Live Virtual Training	Training Track Complete

Behavioral Health Social Work

Course ID: ECCLN122ILT	Prerequisites: ECCLN122WBT
Instructor-Led Course Length: 8 hours	E-Learning Length: 30 minutes
<p>Course Description: In this course, you learn how to begin your shift, review the chart, plan for discharge, and coordinate continued care and services. You will learn how to perform patient discharge workflows and how to contribute to discharge documentation. Additionally, you will learn how to document group therapy, treatment plans/safety plans, and assessments.</p>	<ul style="list-style-type: none"> • E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting • E-Learning: INP061: Documenting in Flowsheets • E-Learning: INP073 Document on the Care Plan • E-Learning: INP067 Nurse Reviewing the Chart • E-Learning: ROV150: Overview of Inpatient Care with Rover

Case Manager


Audience: Care Manager, Case Manager, Case Manager Assistant, Care Coordinator		
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Pre-Requisite E-Learning Courses	Case Manager: Live Virtual Training	Training Track Complete

Case Manager

Course ID: ECCLN100ILT	Prerequisites: ECCLN100WBT
Instructor-Led Course Length: 8 hours	E-Learning Length: 30 minutes
<p>Course Description: In this course, you learn how to begin your shift, review the chart, plan for discharge, and coordinate continued care and services. You will view how to manage orders, prepare a patient for discharge, and how to contribute to discharge documentation. You will learn how to complete a utilization review, communicate with Payors and collect Auth/Cert information. In class, you will see how to manage avoidable and denied bed days/nights and monitor patient class. Lastly, you will review and run reports.</p>	<ul style="list-style-type: none"> E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting E-Learning: INP061: Documenting in Flowsheets E-Learning: INP067 Nurse Reviewing the Chart E-Learning: ROV150: Overview of Inpatient Care with Rover

Evaluation Center RN/Social Worker

Audience: Evaluation Center Nurse and Evaluation Social Worker

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Pre-Requisite E-Learning Courses	Evaluation Center RN/Social Worker: Live Virtual Training	Training Track Complete

Evaluation Center RN/Social Worker

Course ID: ECCLN125ILT	Prerequisites: ECCLN125WBT
Instructor-Led Course Length: 4 hours	E-Learning Length: 30 minutes
<p>Course Description: The course is specific to the Evaluation Center Registered Nurse and Social Worker on the Westchester campus.</p>	<ul style="list-style-type: none"> • E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting • E-Learning: INP061: Documenting in Flowsheets • E-Learning: INP067 Nurse Reviewing the Chart • E-Learning: ROV150: Overview of Inpatient Care with Rover

Utilization Manager

Audience: Utilization Manager, Patient Care Manager, PCM, Utilization Reviewer


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Pre-Requisite E-Learning Courses	Utilization Manager: Recorded Lessons	Training Track Complete

Utilization Manager (Patient Care Manager)

Course ID: ECCLN120RL	Prerequisites: ECCLN120WBT
Instructor-Led Course Length: 4 hours	E-Learning Length: 35 minutes
<p>Course Description: In this course, you learn to navigate through a patient's chart, how to complete a utilization review, how to work a workqueue, communicate with Payors, and collect Auth/Cert information. Additionally, you will learn how to manage avoidable and denied bed days/nights, monitor patient class, and complete a short stay review</p>	<ul style="list-style-type: none"> • E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting • E-Learning: INP061: Documenting in Flowsheets • E-Learning: INP067 Nurse Reviewing the Chart • E-Learning: PRE050: Overview of Workqueues for Access • E-Learning: RHB004 Overview of Account Workqueues

Social Work

Audience: Social Workers, Social Work Assistants

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Pre-Requisite E-Learning Courses	Social Work: Live Virtual Training	Training Track Complete

Social Worker

Course ID: ECCLN108ILT	Prerequisites: ECCLN108WBT
Instructor-Led Course Length: 6 hours	E-Learning Length: 30 minutes
<p>Course Description: In this course, you learn how to begin your shift, review the chart, and plan for discharge. You will learn how to communicate with Payors, collect Auth/Cert information, and coordinate continued care and services. Lastly, in class you will prepare a patient for discharge and discuss how to end your shift.</p>	<ul style="list-style-type: none"> • E-Learning: CLNINP001: Overview of Hyperspace in an Inpatient Setting • E-Learning: INP061: Documenting in Flowsheets • E-Learning: INP067 Nurse Reviewing the Chart • E-Learning: ROV150: Overview of Inpatient Care with Rover

