

September 2019 Epic Management Talking Points for NYP-WC, NYP-WD, NYP-LM, NYP-DHK and NYP-WC-ACN Staff

Communication to all staff members is critical to the success of this project. Each month, the EpicTogether team will release talking points with important information for management to discuss with their staff. The EpicTogether team thanks you for your help and support! If you have any questions about the information below, please email EpicTogetherNYQuestions@nyp.org.

Why are Columbia, Weill Cornell Medicine and NYP transitioning to the Epic electronic health record (EHR)?

The primary reason is to improve our patients' experience and to improve efficiency and satisfaction when delivering care.

In addition, some high level benefits of Epic are:

- A single EMR for inpatient and outpatient visits
- Access to records from other healthcare facilities
- Mobile access to records and documentation
- Integrated tools in a single EHR (periop, anesthesia, infection control, etc.)
- Telemedicine applications embedded in the EHR
- Advanced dictation tools
- Integrated secure chat on mobile and from desktop
- Decreased login time
- Advanced, integrated patient portal

What is Epic's Care Everywhere?

Care Everywhere™ is the backbone of health information exchange between our system and others. Through this network, providers can access records at thousands of practices and hospitals throughout the world who may or may not use Epic as their EHR. In addition to viewing outside records, providers can receive notification of admissions, administration of immunizations, and even the viewing of outside EKGs and images.

What is the EpicTogether Training team working on now?

The EpicTogether Training team will be launching pilot training for the January 31, 2019 Go-Live, where selected individuals will be able to view the most current build of Epic, in September 2019.

What are the roles that support Epic training?

Principal Trainers (PT) design and create the curricula based on our workflows and build.

Credentialed Trainers (CT) will train all non-provider end users and Super Users in the classroom environment.

Specialists Training Specialists (STS) are providers who will train other providers in their medical specialties.

Super Users (SU) provide at-the-elbow operational support for the Epic implementation project. They are end users who are respected among their peer group and are trained to support their peers during go-live and beyond. Super User recruitment will be approximately 10% of the workforce and will begin in October 2019.

When is the go-live?

NYP/Weill Cornell, NYP Westchester Division, NYP Lower Manhattan, NYP/Weill Cornell ACN, NYP David H. Koch Center and Weill Cornell Medicine will go-live on October 31, 2020.

For More Information

Please visit www.EpicTogetherNY.org for more information about the project including timelines, testimonials, and additional FAQs or email EpicTogetherNYQuestions@nyp.org.