

September 2019 Epic Management Talking Points for NYP-CU, NYP-MSCH, NYP-AH, NYP-CU-ACN Staff

Communication to all staff members is critical to the success of this project. Each month, the EpicTogether team will release talking points with important information for management to discuss with their staff. The EpicTogether team thanks you for your help and support! If you have any questions about the information below, please email EpicTogetherNYQuestions@nyp.org.

Why are Columbia, Weill Cornell Medicine and NYP transitioning to the Epic electronic medical record (EMR)?

The primary reason is to improve our patients' experience and to improve efficiency and satisfaction when delivering care.

In addition, some high level benefits of Epic are:

- A single EMR for inpatient and outpatient visits
- Access to records from other healthcare facilities
- Mobile access to records and documentation
- Integrated tools in a single EMR (periop, anesthesia, infection control, etc.)
- Telemedicine applications embedded in the EMR
- Advanced dictation tools
- Integrated secure chat on mobile and from desktop
- Decreased login time
- Advanced, integrated patient portal

What is Epic's Care Everywhere?

Care Everywhere™ is the backbone of health information exchange between our system and others. Through this network, providers can access records at thousands of practices and hospitals throughout the world who may or may not use Epic as their EMR. In addition to viewing outside records, providers can receive notification of admissions, administration of immunizations, and even the viewing of outside EKGs and images.

What is the EpicTogether Training team working on now?

The EpicTogether Training team will be launching pilot training, where selected individuals will be able to view the most current build of Epic, in September 2019.

Credentialed Trainers begin a six-week intensive training course on September 23, 2019, that will prepare them to teach our end users how to safely and effectively use Epic. The Credentialed Trainers will train all non-provider end users and Super Users in the classroom environment. Specialists Training Specialists (STS) are providers who will train other providers. STS training will begin on October 7, 2019.

What is the Technical Dress Rehearsal (TDR)?

The Technical Dress Rehearsal (TDR) is part of the preparations for the go-live. During the TDR, all devices are deployed and configured to ensure they are compatible with Epic. Devices include computers, tablets, iPads, dictation devices, barcode scanners, printers, tracking boards, status boards and more. TDR for the Columbia Go-Live runs from October 28, 2019 – January 17, 2020.

When is the go-live?

NYP/Columbia, NYP Morgan Stanley, NYP Allen, NYP/Columbia ACN and ColumbiaDoctors will go-live on January 31, 2020.

For More Information

EpicTogether will be participating in Employee Engagement Fairs. The EpicTogether team will have a table on September 16, 2019 at NYP Allen and September 23, 2019 at Morgan Stanley. Please stop by, for answers to your questions and tip sheets.

Please visit www.EpicTogetherNY.org for more information about the project including timelines, testimonials, and additional FAQs or email EpicTogetherNYQuestions@nyp.org.