

Principles of Printing

Type of printing	Expectations
Server side printing	<p>Server side printing is the standard printing method for Epic. In order for a workstation to successfully print from Epic, a workstation record and printer record must be created in Epic, an Epic printer queue needs to be built in Epic, and the workstation and printer needs to be manually mapped to that specific printer.</p> <p>If a workstation moves, replaced, or newly deployed, it is critical that IT be notified as the workstation will need to be created in Epic and mapped to the right printer. Failure to not communicate changes will result in the inability to print.</p>
WOWs	<p>WOWs will be able to print using a special printing setup called VLP. WOWs will ONLY be able to print at designated locations, and cannot roam to other locations. If a WOW moves to a different floor, it will NOT print.</p> <p>WOWs will be marked with clear labelling on which department they belong to.</p>
Macs	<p>Macintosh laptops and desktops will have limited IT support by Epic. In addition:</p> <ul style="list-style-type: none">•No clinical area machines are Macs•All Macs are designated as private office laptops or personal laptops, personal laptops are NOT supported by Epic <p>Limited Mac support includes support for Citrix issues and login support</p> <ul style="list-style-type: none">•iPhones and iPads will be supported for mobile use of Epic
Laptops	<p>Laptops for business use will be supported by Epic, but personal laptops are NOT supported by Epic. If a laptop is expected to print, locations for the laptop to print must be clearly defined</p>