June Epic Message for Managers at NYPMG Brooklyn

The EpicTogether team is distributing important information for management to discuss with their staff. **Please review relevant information with your staff members.** If you have any questions about the information below, please email EpicTogetherUpdate@nyp.org.

What is Epic?
Epic is one of the most advanced, up-to-date and integrated electronic health record systems in the world. Epic will be used for all inpatient and ambulatory clinical documentation, scheduling, registration, as well as hospital and professional billing. In addition to the NYP sites that are already live on Epic, our patients will join more than 200 million people worldwide who have a current electronic health record in Epic.

What are the benefits?
As an integrated health record across all NYP sites and services, Epic will help to ensure continuity of care for our patients. We hope to improve patient safety and enhance the patient experience by:
- Allowing a seamless flow of critical information to promote best decision making
- Improving patient outcomes and satisfaction (for example, by using a single unified patient portal)
- Increasing practice efficiency and physician satisfaction
- Reducing redundancy

When is Epic go-Live?
NewYork-Presbyterian Hudson Valley Hospital, NewYork-Presbyterian Brooklyn Methodist Hospital, NewYork-Presbyterian Medical Group Brooklyn, NewYork-Presbyterian Medical Group Hudson Valley and Gracie Square Hospital will go-live on **December 3, 2021.**

What is happening?
The team is currently working on device hardware procurement and deployment. Once completed, the team will then complete the final inventory and cartography, in order to support future state Epic workflows and functions.

Specialists Training Specialists (STS) Recruitment will start on June 21 and end on July 16. STS are providers from each specialty who help facilitate training. Providers are trained by specialty, then the providers assist in the go-live by training their peers.

Super User recruitment for Epic Go-Live 4 will start on July 12 and end on August 6, 2021. Super Users will answer end-user questions, assist the EpicTogether Training Team with end-user training, and serve as a liaison between end-users, project leaders, and departmental leaders. The Super Users' most critical role is providing at-the-elbow support for their team members during and after go-live. Staff must speak with their manager first if interested.

Next up is Training registration. It will begin on August 23 and last until October 1, 2021

What can you do now?
Start thinking about your current workflows, then think about questions to ask yourself and your team. We encourage you to check in with your team regularly about how they're feeling about Epic.

Here are some questions that you can ask today:
- How are you feeling about the Epic go-live?

- What are you excited about?
- What are you concerned or nervous about?
- How will I order lab tests and meds in Epic?
- What can we do to help address those concerns?

Answers to some of these questions can be found on the EpicTogetherNY.org web site. Take a look at the Day in the Life recordings from previous Go-Lives for workflows demonstrations.

For More Information:
Please visit EpicTogetherNY.org for more information about the project including timelines, testimonials, and additional FAQs.