

December Epic Message for Managers at NYP Lower Manhattan

Thank you to our entire community who worked tirelessly to ensure that we had a successful East Campus Epic go-live! If you have any questions about the information below, please email EpicTogetherUpdate@nyp.org. The EpicTogether team is distributing important information for management to discuss with their staff. **Please review relevant information with your employees.**

What is happening?

As the EpicTogether project transitions out of support for Go-Live 2, there will be an increased focus on optimizing the system for users.

What you can look forward to?

Optimization requests will be reviewed by the governance team for approval and prioritization based on available capacity. Timelines will vary—high priority items may be processed in a matter of days, less time-sensitive items in weeks.

For example, the Neurology Service Line requested the ability to view orders history by order set, since this information is needed to document compliance with stroke center metrics. The request was approved by clinical governance and went live in the system approximately two weeks after the request was submitted.

To submit requests for clinical content optimization (e.g. notes, order sets, alerts, etc.) use the portal link [here](#).

NewYork-Presbyterian launches the Dalio Center for Health Justice

The Center's mission is to be a leader in understanding and improving health equity and proactively addressing the systemic inequities and structural factors that create conditions for poor health. "We Ask Because We Care" is one of the health initiatives to support this mission. The initiative aims to improve data collection by asking staff and patients to update their race, ethnicity, and language in their health record. Employees can learn more information from these links:

- [We Ask Because We Care Flyer](#)
- [Tip Sheet for Staff](#)
- [Dalio Center for Health Justice Infonet site](#)
- [Connect](#)

Who to contact with Questions/Feedback:

We encourage staff to use the [ServiceNow Epic portal](#) to submit a request or issue. NYP employees may call 212-746-4357 or 4-HELP (from NYP phones)

For More Information

Please visit www.EpicTogetherNY.org for more information and additional FAQs.