

November Epic Message for Managers at NYP-LM

Thank you to our entire community who worked tirelessly to ensure that we had a successful East Campus Epic go-live! If you have any questions about the information below, please email EpicTogetherUpdate@nyp.org. The EpicTogether team is distributing important information for management to discuss with their staff. **Please review relevant information with your employees.**

What is happening?

Epic Post Live Survey

- Everyone who has access to Epic will be asked to participate in an Epic Post Live Survey, which will open on November 16, 2020, and close at end of day on December 4, 2020.
- Please be on the lookout for an email about the survey from EpicTogetherUpdate@nyp.org.
- The survey is anonymous and entering your name is voluntary.
- It is important that you encourage your staff members to anonymously submit their feedback in order to help with future implementations, as well as opportunities for improvement with the system. The survey takes approximately 10 minutes to complete.

In case you missed it, please take time to watch the Patient Movement Town Hall video recording and review the Patient Movement Guide, the links are provided below. Topics covered include a review on what patient movement is, and general principles and tips on orders related to patient movement.

[Patient Movement Town Hall 10/15/20](#)

[Patient Movement Guide](#)

Hospital Dictation System Information

Instructions for finding your New Provider Dictation ID for M*Modal can be viewed on the [Tip Sheet for Locating New Provider Dictation ID within Epic](#).

Further instructions:

- [Telephone Dictation Instructions - Op Notes Only](#)
- Please visit the Connected Systems page for more information [here](#).

Important Information at Your Fingertips:

The Learning Home Dashboard is built into Epic and allows users to learn independently. Announcements, Quick Start Guides, Tip Sheets and other information can be found on the Learning Home Dashboard. Please take some time today to set it up using these [step-by-step instructions](#).

Additional Tip Sheets that provide a wealth of information are available [here](#).

Who to contact with Questions/Feedback:

We encourage staff to use the [ServiceNow Epic portal](#) to submit a request or issue. NYP employees may call 212-746-4357 or 4-HELP (from NYP phones)

For More Information

Please visit www.EpicTogetherNY.org for more information and additional FAQs.