

September Epic Message for Managers at NYP Hudson Valley Hospital

The EpicTogether team is distributing important information to managers to discuss with their staff for the Epic Go-Live on December 3rd. **Please review relevant information with your staff members.** If you have any questions about the information below, please email EpicTogetherUpdate@nyp.org.

What is happening?

Device Freeze began on August 9, 2021 and continues until December 3, 2021. This is an important and critical step leading up to go-live and the upcoming Technical Dress Rehearsals (TDRs). **Please do not move any devices (e.g., workstations, printers, or scanners) during this time.**

As a reminder *training registration* began on August 23 and will last until October 1, 2021. All staff are assigned an Epic training track in Saba. Managers and staff can confirm the assigned training programs by accessing the “ME” section of Saba.

E-learning lessons are also available in Saba and can be viewed multiple times. Log into Saba with your CWID using the link for your specific institution:

- [NYP Login Site](#)
- [Enroll Your Staff in Epic Training \(for Managers\)](#)
- [Enrolling in E-Learnings in Saba](#)
- [EpicTogether Training Information](#)
- [Enroll Yourself in Epic Training](#)
- [New Hire Catalog](#)

Epic Go-Live *Training* is October 18 through November 26, 2021. Training will be conducted virtually and led with a live instructor and a supporting trainer. Classes can accommodate up to 30 students and are conducted via Zoom with links provided through Saba along with reminder emails.

- [Preparing for Virtual Go-Live Epic Training](#)
- [Reserve a training workstation](#) (for staff unable to take the training at home or from their department)

What is Epic Secure Chat?

Epic Secure Chat is a tool to allow caregivers to send HIPAA-secure text messages in real-time. Clinicians will be able to send messages to a colleague or care team. Rover, Epic’s mobile application, is used by nurses, ancillary staff and non-clinical users. The Haiku app is used by providers (physicians, NPs, residents, and PAs).

Epic Secure Chat access will be provided on September 7, 2021. Details along with instructions will be provided in a separate email announcement.

What is Rover?

Rover is Epic’s mobile application. Rover will replace Mobile Heartbeat and PSS at the same time Epic goes live on December 3, 2021. It can be used to complete common workflows on the go, such as:

- Review patient information
- Document medication administration as well as certain vitals and I&O documentation
- Complete some tasks from the Work List
- Review treatment team information
- Document the beginning of an exam

Be on the lookout for more information from the EpicTogether team on Epic Secure Chat and Rover.

Up-coming Events

Workflow Walkthroughs: The EpicTogether team will demonstrate workflow walkthroughs for Go-Live 4 on September 15, 2021.

Go-Live Readiness Assessment (GLRA): A global evaluation of all factors contributing to go-live for the implementation of the Epic software.

GLRA schedules dates:

- GLRA – 90 Day September 1, 2021
- GLRA – 60 Day October 6, 2021
- GLRA – 30 Day November 3, 2021

Day in the Life Events: We encourage you to participate in the Day in the Life events. This event is an extension of training. The upcoming event dates are listed here at the [Day in the Life calendar](#). Visit the Day in the Life page to view the Go-live previous events and more information [here](#).

For More Information:

Please visit EpicTogetherNY.org for more information about the project including [timelines](#), testimonials, and additional FAQs.