

## December Epic Message for Managers at NYPMG Queens

The EpicTogether team thanks you for your hard work and support! If you have any questions about the information below, please email [EpicTogetherUpdate@nyp.org](mailto:EpicTogetherUpdate@nyp.org). The EpicTogether team is distributing important information for management to discuss with their staff. **Please review relevant information with your staff members.**

### What is Epic?

Epic is one of the most advanced, up-to-date and integrated electronic health record systems in the world. Epic will be used for all inpatient and ambulatory clinical documentation, scheduling, registration, as well as hospital and professional billing. In addition to the NYP sites that are already live on Epic, our patients will join more than 200 million people worldwide who have a current electronic health record in Epic.

### What are the benefits?

As an integrated health record across all NYP sites and services, Epic will help to ensure continuity of care for our patients. We hope to improve patient safety and enhance the patient experience by:

- Allowing a seamless flow of critical information to promote best decision making
- Improving patient outcomes and satisfaction (for example, by using a single unified patient portal)
- Increasing practice efficiency and physician satisfaction
- Reducing redundancy and improve patient safety

### What will Epic replace?

- Epic will replace Athena and Allscrips SCM, Mobile Heart Beat, among many other ancillary systems.

### What can you do now?

The EpicTogether team will begin Super User recruitment on January 4, 2021. A Super User provides operational support for the Epic implementation project. Super Users will answer end-user questions, assist the EpicTogether Training Team with end-user training, and serve as a liaison between end-users, project leaders, and departmental leaders. Speak to your manager today if you're interested in being a Super User.

### When is the go-live?

NewYork-Presbyterian Lawrence Hospital, NewYork-Presbyterian Queens, NewYork-Presbyterian Medical Group Westchester and NewYork-Presbyterian Medical Group Queens will go-live on **June 4, 2021**.

### What else is happening?

In early January the EpicTogether team will be rolling out Epic Secure Chat, which will allow caregivers to send HIPAA secure text messages. This will allow users to get familiar and prepare for Rover in June of 2021. Rover will replace Mobile Heart Beat (MHB) and Patient Safe Solutions (PSS) with the Epic go-live. Please look out for more communication and instructions coming in January of 2021.

### For More Information:

Please visit [EpicTogetherNY.org](http://EpicTogetherNY.org) for more information about the project including [timelines](#), testimonials, and additional FAQs.