January Epic Message for Managers at NYP Lawrence Hospital

The EpicTogether team thanks you for your hard work and support! If you have any questions about the information below, please email EpicTogetherUpdate@nyp.org. The EpicTogether team is distributing important information for management to discuss with their staff. **Please review relevant information with your staff members.**

What is happening?
Specialists Training Specialists (STS) Recruitment is ongoing until January 15.

Super User recruitment for Epic Go-Live 3 started on January 4, 2021, and will end on February 5, 2021. The Super Users' most critical role is providing at-the-elbow support for their team members during and after go-live. They will be engaged from April 2021 to July 2021, see below for registration and more information.

Add/Register a Super User to the Database
Super User Assignment Description
Super User Program Information

When is Go-Live 3?
June 4, 2021, for NewYork-Presbyterian Lawrence Hospital, NewYork-Presbyterian Queens, NewYork-Presbyterian Medical Group Westchester and NewYork-Presbyterian Medical Group Queens.

What can you do now?
Start thinking about your current workflows, then think about questions to ask yourself and your team. We encourage you to check in with your team regularly about how they're feeling about Epic.

Here are some questions that you can ask today:
- How are you feeling about the Epic go-live?
- What are you excited about?
- What are you concerned or nervous about?
- How will I order lab test and meds in Epic?
- What can we do to help address those concerns?

Answers to some of these questions can be found on the EpicTogetherNY.org web site. Take a look at the Day in the Life recordings from previous Go-Lives for workflows demonstrations.

For more answers to questions, please send them to EpicTogetherUpdate@nyp.org and someone from the team will respond.

What is the EpicTogether team working on now?
The team is currently working on device hardware procurement and deployment, and final inventory and cartography, in order to support future state Epic workflows and functions.

The team is also working on an Epic upgrade build and Epic Training curriculum review. Please take a look and review the Epic training information and course catalogs information below.

EpicTogether Training Information
Go-Live End User Course Catalog

What will the EpicTogether team work on next?
The EpicTogether team will be preparing for the next go-live by testing and upgrading to Epic's latest release. Testing is key to the success of the project, to minimize issues and to ensure the delivery of a stable and reliable environment.

Starting February 1, 2021, there will be a Device Freeze for Go-Live 3. Please do not move any devices (e.g., workstations, printers, or scanners) during this time.

For More Information:
Please visit EpicTogetherNY.org for more information about the project including timelines, testimonials, and additional FAQs.