



 **New York-Presbyterian**

**AMAZING
THINGS
ARE
HAPPENING
HERE**

Training Plan and Schedule

Epic – MModal GL3 and GL4

 **mModal**

Overview – MModal Fluency Direct

Who this message is for:

All clinical users of Epic Hyperspace

What is happening:

All providers using Epic will have access to use MModal Fluency Direct (similar to Dragon) for speech to text dictation to document and navigate in clinical workspaces in Epic*

Fluency Direct will allow providers to dictate directly into their encounters. This can be accomplished by installing the MModal Fluency Direct microphone application on your smartphone or using a Phillips LFH 3500 Premium USB microphone.

Benefits of Fluency Direct:

- Creates higher-quality documentation
- Increases physician satisfaction and productivity
- Delivers transcription cost savings
- Improves patient care
- Provides anytime, anywhere access
- Offers easy deployment
- Supports CDI and coding

**Pending the provider has completed personalization lab and has access to Epic Hyperspace production environment.*

Overview – MModal Fluency Direct

Training Plan and Schedule –

➤ Virtual training

➤ **NYP Lawrence Hospital and NYPH Queens – GL3**

- Providers are welcome to join any class listed on Saba (May 17th – June 30th)
 - Training schedule to be published in Saba January/February of 2021
 - **304 sessions available anywhere between 7am – 9pm for Epic GL3**
 - MModal Team to work with obtaining list of users who have completed Epic Certification
 - If high demand for sign up, more classes to be added
 - MModal trainers will walk providers through user voice profile set-up, linking of mobile device, and using Fluency Direct to navigate in Epic Hyperspace.

➤ **NYP Lawrence and Queens – Medical Group Pre GL3**

- Beginning January 2021 MModal training will be incorporated into provider training when on boarding them to Athena EMR by Talent Development.
- Standalone training video also will be available for providers already on Athena to learn MModal FD
- Virtual training sessions are available for 1:1 training with the MModal team via Saba

Overview – MModal Fluency Direct

Training Plan and Schedule –

➤ Virtual training

➤ **NYPH Brooklyn Methodist and NYP Hudson Valley Hospital – GL4**

- Providers are welcome to join any class listed on Saba (November 15th to December 31st)
 - Training schedule to be published in Saba January/February of 2021
 - **280 sessions available anywhere between 7am – 9pm for Epic GL3**
 - MModal Team to work with obtaining list of users who have completed Epic Certification
 - If high demand for sign up, more classes to be added
 - MModal trainers will walk providers through user voice profile set-up, linking of mobile device, and using Fluency Direct to navigate in Epic Hyperspace.

➤ **NYP Brooklyn Methodist and Hudson Valley Hospital – Medical Group Pre GL3**

- Beginning January 2021 MModal training will be incorporated into provider training when on boarding them to Athena EMR by Talent Development.
- Standalone training video also will be available for providers already on Athena to learn MModal FD
- Virtual training sessions are available for 1:1 training with the MModal team via Saba

Overview – MModal Fluency Direct

Training Plan and Schedule – Online training available 24/7

- **Web-based training** video is available to all providers and can be accessed in two ways:
 - epictogetherny.org: <https://epictogetherny.org/Training/EPICFluencyDirect/Pages/default.aspx>
 - saba: <https://nyp.sabacloud.com/> (search for MModal web-based course)

- **Web-based virtual training** available year round, sign up at:
 - saba: <https://nyp.sabacloud.com/> (search for MModal web-based course)

Sample Schedule of Classes

AMAZING
THINGS
ARE
HAPPENING
HERE

Monday

Start time	Location
7:00am	Virtual
9:00am	Virtual
11:00am	Virtual
1:00pm	Virtual
3:00pm	Virtual
5:00pm	Virtual
7:00pm	Virtual
9:00pm	Virtual

Tuesday

Start time	Location
7:00am	Virtual
9:00am	Virtual
11:00am	Virtual
1:00pm	Virtual
3:00pm	Virtual
5:00pm	Virtual
7:00pm	Virtual
9:00pm	Virtual

Wednesday

Start time	Location
7:00am	Virtual
9:00am	Virtual
11:00am	Virtual
1:00pm	Virtual
3:00pm	Virtual
5:00pm	Virtual
7:00pm	Virtual
9:00pm	Virtual

Thursday

Start time	Location
7:00am	Virtual
9:00am	Virtual
11:00am	Virtual
1:00pm	Virtual
3:00pm	Virtual
5:00pm	Virtual
7:00pm	Virtual
9:00pm	Virtual

Friday

Start time	Location
7:00am	Virtual
9:00am	Virtual
11:00am	Virtual
1:00pm	Virtual
3:00pm	Virtual
5:00pm	Virtual
7:00pm	Virtual
9:00pm	Virtual

Contact – MModal Fluency Direct

Who to contact with Questions/Feedback/Technical Support:

Please open a ticket with the service desk (212-746-HELP) to request any assistance with MModal Dictation Software. Ticket should be assigned to “Dictation Support System – MModal”

For any urgent issues that need immediate assistance, please contact: mmodalteam@nyp.org or Mohibah Esmati moe9011@nyp.org

MModal Contacts:	E-mail
Mohibah Esmati – Manager IT	moe9011@nyp.org
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We can also be reached at:	mmodalteam@nyp.org