July 2019 Epic Management Talking Points for NYP-WC, NYP-WD, NYP-LM, NYP-DHK and NYP-WC-ACN Staff

Communication to all staff members is critical to the success of this project. Each month, the EpicTogether team will release talking points with important information for management to discuss with their staff. The EpicTogether team thanks you for your help and support! If you have any questions about the information below, please email EpicTogetherNYQuestions@nyp.org.

Why are we implementing Epic?

A single enterprise-wide EMR will allow all care providers access to the same information from anywhere across our enterprise including Weill Cornell Medicine and ColumbiaDoctors. Patients will benefit from having a single patient portal to pay bills, view their records and upcoming appointments, and communicate with their care team.

When can I see what Epic will look like?

Today! Pre-recorded demos from the Workflow Walkthrough are available on the All Users page of www.EpicTogetherNY.org. The videos showcase the patient portal, ambulatory, ED, OR, inpatient, and billing workflows.

One-pagers containing screenshots of specific workflows are also available on the All Users, Nurses and Physician pages of www.EpicTogetherNY.org.

What is the EpicTogether team working on now?

The EpicTogether team is working on the first of three rounds of integrated testing. During integrated testing, high volume and high complexity scenarios are recreated in Epic to ensure they generate the same financial charges as today. Testing is key to the success of the project, both to ensure the delivery of a stable, reliable environment and to minimize issues during go-live.

The team is simultaneously working on the enterprise-wide content build. The content build includes order sets, oncology protocols, documentation templates and more! We are standardizing workflows using Epic's Foundation System (or "out of the box" solution) and best practices.

How is the EpicTogether team preparing for end user training?

Master Training Build (MST) will be going on throughout the month of August for our training team. The goal of MST build is to build a training environment that effectively demonstrates and trains key workflows using an exact replica of what end users will see in production. This environment takes approximately 2 weeks to build and 2 weeks to test. MST will copy into training environments that will refresh every night. This refresh will allow for untouched, accurate training patients that can be accessed on every new day of training. A well-built MST environment is essential for the accuracy, stability, and reusability of training.

When is the go-live?

NYP/Weill Cornell, NYP Westchester Division, NYP Lower Manhattan, NYP/Weill Cornell ACN, NYP David H. Koch Center and Weill Cornell Medicine will go-live on October 31, 2020.

For More Information

Please visit www.EpicTogetherNY.org for more information about the project including timelines, testimonials, and additional FAQs or email EpicTogetherNYQuestions@nyp.org.