

## Oct Epic Message for Managers at NYP-CU, NYP-MSCH, NYP-AH, NYP-CU ACN

In preparation for the upcoming Epic go-live on January 31, 2020, the EpicTogether team is releasing important information to managers on a monthly basis. **Communication to all staff members is critical to the success of this project. Please review relevant information with your employees, especially if they do not regularly check e-mail.**

**On October 29, 2019, an email went to all West Campus staff highlighting the [benefits of Epic](#). This month, we will dive into two of those benefits.** The EpicTogether team thanks you for your help and support! If you have any questions about the information below, please email [EpicTogetherNYQuestions@nyp.org](mailto:EpicTogetherNYQuestions@nyp.org).

### How will Epic improve Telemedicine?

Epic will streamline patient care by allowing providers access to the entirety of their patient's records, making care coordination much easier across the enterprise. In addition, video visits will be scheduled, conducted and documented in Epic. Currently, providers use different hardware for video functionality, and then document in the EMR, instead of having everything housed in one central place.

### How will our new patient portal, Connect, help patients?

After all go-lives, patients will use the Connect portal as the single source to access their records, appointments, and statements across all NYP, Columbia, Weill Cornell and NYP MG sites.

Connect will give patients access to:

- Test results
- Online appointments
- Online bill payment
- Simpler communication with your provider's office
- A record of all appointments, emergency room visits, and inpatient stays
- After-visit summaries
- Telehealth services, including follow up video visits and virtual urgent care

### E-Learning Now Available Through the Learning Center

An email was sent to employees on October 17 alerting them that e-learning classes are now available through the Saba Learning Center. Please remind your staff members that e-learning is a pre-requisite to classroom training and must be completed before classroom instruction dates. E-learning lessons are interactive online modules that contain audio and quizzing elements. As such, a computing device with a mouse or trackpad, a keyboard, and the ability to wear headphones for audio narration or turn on closed captioning is needed. Google Chrome is the preferred browser. The link for the training can be found [here](#).

Once completed, you will be able to practice in the playground environment. Instructions will be emailed to you upon completion and the link to the user ids and passwords can be found [here](#)

### For More Information

Please visit [www.EpicTogetherNY.org](http://www.EpicTogetherNY.org) for more information about the project including timelines, testimonials, and additional FAQs.