

Helpful Answers to Questions About Our New Electronic Medical Record and Patient Portal

What is Epic?

Epic is the new integrated electronic health record for Columbia University Irving Medical Center, NewYork-Presbyterian Hospital, and Weill Cornell Medicine.

Why are we changing to Epic?

Having all of your health information in one place helps us to deliver the best care, no matter where you are -- your doctor's office, the emergency room, or in the hospital. Epic gives your providers the information they need to continue delivering world-class care to you, including notes from providers involved in your care at any of our locations.^[DKA1]

You also will benefit from a single patient portal to see all your upcoming appointments, test results, and billing statements.

What is Connect?

Connect is your patient portal, offering you personalized and secure online access to view portions of your medical records and manage your healthcare. Connect is a single portal for Columbia University Irving Medical Center, NewYork-Presbyterian, and Weill Cornell Medicine. It replaces Columbia University Irving Medical Centers' FollowMyHealth and will replace NewYork-Presbyterian's MyNYP. ^[DKA2]

Through Connect, you have access to:

- Test results
- Online appointments
- Online bill payment
- Simpler communication with your provider's office
- A record of all appointments, emergency room visits, and inpatient stays
- After-visit summaries
- Telehealth services, including follow-up video visits and urgent care on demand

Please visit www.myconnectnyc.org/newuser to sign up.

How do I sign up for Connect?

You will receive an activation code after your visit or you can sign up by going to www.myconnectnyc.org/newuser.

Will Connect have all of my prior health records?

Our teams are bringing key components of your current medical history into Connect, which you can review with your provider. Rest assured that your doctors will have access to your full record.