

April Epic Management Talking Points for Staff #1

In preparation for the upcoming Epic go-lives, the EpicTogether team is releasing talking points with important information for management to discuss with their staff. The questions and answers below provide a high-level overview of the project. A second set of talking points, with a more detailed look into the project, will be sent to managers at the end of the month, and talking points will then be sent on a monthly basis.

Communication to all staff members is critical to the success of this project. The EpicTogether team thanks you for your help and support in making the implementation a success! If you have any questions about the information below, please email EpicTogetherNYQuestions@nyp.org.

What is Epic?

Epic is the new integrated electronic health record. Epic will be used for all inpatient and ambulatory clinical documentation, as well as hospital and professional billing. Our patients will join the more than 200 million people worldwide who have a current electronic health record in Epic.

What are the benefits?

As an integrated health record across all NYP sites and services, Epic will help to ensure continuity of care for our patients. We hope to improve patient safety and enhance the patient experience by:

- Allowing a seamless flow of critical information to promote best decision making
- Improving patient outcomes and satisfaction (for example, a single unified patient portal)
- Increasing practice efficiency and physician satisfaction
- Reducing redundancy

What will Epic replace?

Epic will replace Allscripts, CROWN, Eagle, IDX, ImageCast, ORM, CompuRecord, among many other systems. The lab system (Cerner Millennium), radiation oncology system (Aria), endoscopy system (Provation), EKG system (Muse) and the Allscripts Care Manager (ACM) discharge planning functionality will not be replaced.

When the the go-live?

NYP/Columbia, NYP Morgan Stanley, NYP Allen, NYP/Columbia ACN and ColumbiaDoctors will go-live on **January 31, 2020**.

When will staff be trained?

Staff members who have been selected as a Super User for their department will attend training between 11/4/2019 and 12/2/2019. Those who have not been identified a Super User will attend training between 12/2/2019 and 1/19/2020. Training may include eLearning and classroom sessions.

For More Information

Please visit www.EpicTogetherNY.org for more information about the project including timelines, testimonials, and additional FAQs.